



Chesterton Community Sports College

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Assistant ICT Technician Duties

The main duty is to support all staff and pupils across all schools to ensure timely responses to ICT and AV issues as they arise.

Day to day duties will include:

Providing support to staff and pupils for MacOS, iOS and Windows operating systems.

Managing and provisioning of user accounts and student iPads.

Deploying apps and settings to student iPads as requested.

Basic printer and photocopier support, replacement of supplies, re-ordering when necessary and printing of ID cards.

Logging of issues onto the helpdesk reported by other schools we support.

CCTV operation and configuration.

General classroom ICT support.

Technical Requirements:

The ICT Technician is expected to demonstrate practical problem solving skills, learn quickly, and use initiative as required.

Ideally the candidate will have good knowledge of the following areas:

Windows server, TCP/IP Networking, Microsoft Office / Office 365, Adobe software, IT Hardware and repair and Installation of Operating System, System Updates, device drivers & Applications.

